

duO

HÔTEL

Room Directory

duO

HÔTEL

Welcome to the Hôtel Duo

It is with great pleasure that the entire Duo Team welcomes you to our establishment and wishes you a pleasant stay in your room.

This room and services directory has been designed with one goal :
To answer all your questions and make your stay unforgettable !

We are at your complete disposal to help make your experience at Duo Hôtel as smooth and enjoyable as possible.

The Duo Team

duO

HÔTEL

ROOM DIRECTORY :

I. Communication

- *Internet and Network*
- *Make an outside call*
- *Main international dialing code*
- *Calling another room*

II. TV Channels

III. Mini-Bar

IV. In room Services

- *Housekeeping service*
- *Hospitality products*
- *Mini-Bar*
- *Alarm clock*
- *Room Service : food ordering service*
- *Pillows, blankets, bedding and bed linen*
- *Pressing and laundry service*

duO

HÔTEL

V. Services in the Hôtel

- *Fitness & Sauna*
- *Duo Lounge Bar*
- *Ironing facilities*
- *Board games*
- *Coworking Space*
- *Shoe shine machine*

VI. Safety

- *Opening and closing your door*
- *Room Key*
- *Room Safe*
- *Fire alarm*

VII. Front Desk services

- *Conciergerie*
- *Luggage storage*
- *Baby equipment*
- *Electronic equipment*
- *Wellness services on request*
- *Person with limited mobility*

VIII. Breakfast : Hours and Room Service

IX. Transports and access to the Hôtel

X. Neighborhood life and tourism in the Marais

XI. Check-out informations

duO

HÔTEL

Communication

To join the reception, dial 9 or use the phone button on your tablet.

Internet

Our Wi-Fi network is available free of charge in all the Hôtel.

Network : Hôtel Duo and Password : duoaxial

If you wish, a wired connection is available in the lobby. Please contact the reception to benefit from it.

Make an outside call

Dial (0) then the desired number.

Example : 01 42 72 72 22 becomes 001 42 72 72 22

Main international dialing codes

France 0033 – USA / Canada 001

Germany 0049 - England 0044

Japan 0081 - Spain 0034

Italy 0039

Calling another room

Dial 1 before the desired number.

Example : room 58 becomes room 158.

duO

HÔTEL

Télévision

1	TF1 HD
2	France 2 HD
3	France 3
4	Canal +
5	France 5
6	M6 HD
7	ARTE HD
8	C8
9	W9
10	TMC
11	TFX
12	NRJ12

LCP	13
France 4	14
BFM TV	15
CNews	16
CStar	17
Gulli	18
TF1 Séries Films	20
L'Equipe	21
6Ter	22
RMC Story	23
RMC Découverte	24
Chérie 25	25
Canal+ Décalé	26

duO

HÔTEL

Mini Bar

Sweet snack	10,00 €
Salty snacks	10,00 €
Champagne Pop (20cl)	20,00 €
Beer (25cl)	7,00 €
Fruit juice	7,00 €
Perrier	6,00 €
Coca-Cola	6,00 €
Coca-Cola Zero	6,00 €
Voss still water	6,00 €

duO

HÔTEL

In-room services

Housekeeping service

Housekeeping service is available until 3 :00pm.

If you do not wish to be disturbed, please notify the reception or use the « Do Not Disturb » sign provided for this purpose.

To help preserve the environment, please place on the floor the towels you wish to have replaced.

Care products

In addition to the products already available in the room, the following items are also available upon request at the reception :

- Dental Kit
- Feminine hygiene Kit
- Shaving Kit
- Sewing Kit
- Shoe Shine

Mini-Bar

A minibar stocked with drinks and snacks is available in your room.

The items consumed and noted during your stay will be charged at check-out at the reception.

Any unreported consumption will be charged to the card provided as a guarantee for your reservation.

duO

HÔTEL

Wake-up call

You can schedule a wake-up call via the tablet in your room.

It is possible to request a call from the reception to ensure that you are awake, or to have a portable alarm clock placed in your room.

Room Service : In your room meal orders

Our Room Service prepared by a partner restaurant is available from 12.00pm to 11.30pm every day.

Menu and orders are available via the tablet or the QR Code in your room.

Pillows, blankets, bedding and bath linen

We provide feather or memory foam pillows, extra blankets, additional bed and bath linens.

Please contact the reception for any request.

Pressing service

You will find a laundry bag and a pricing sheet in your closet.

Please place your clothes in the bag and bring it to the reception, accompanied by the completed form.

Items dropped off before 10.00am at the reception will be returned the same day around 8.00pm (except Sundays and public holidays).

duO

HÔTEL

Services available in the Hôtel

Fitness and Sauna

Our Fitness & Sauna area is open every day from 7.00am to 11.00pm.

It is accessible on level -1, only via the elevator located near the Bar.

The Fitness area is self-accessed. The Sauna is accessible upon reservation at the reception.

Duo Lounge Bar

The Duo Bar is open exclusively to the hotel guests from 7.00am to 10.00pm.

Bar menu and orders are available via the tablet at the bar.

Individual and shared ironing

An ironing board and iron are available with self-access on level -1 of each elevator.

We also provide steamers available in-room upon request at the reception.

duO

HÔTEL

Board games

You will find board games available in the library of the breakfast area.

These games are freely available and are to be used within the Hôtel area.

Coworking space

The lounge of the Hôtel Duo is open exclusively to our guests at any time of day.

Shoe polishing machine

A shoe polishing machine is available with self-access on level -1 by taking the elevator located near the Bar.

duO

HÔTEL

Safety

Safety and fire evacuation instructions can be found on the back of your bedroom door.

Opening and closing your door

To enter, place the transponder on the lock. Once the green color appears, you can lower the handle.

To close, pull the door towards you. If the handle doesn't go down, simply replace the transponder on the lock and pull the handle towards you again.

Room Key

Please leave your room key at reception.

No risk of losing it outside the hotel.

Room Safe

You'll find an instruction leaflet in your room safe. If you have any problems opening or closing the safe, please let us know.

The safe allows you to store your most valuable possessions.

The management team declines all responsibility for valuables left in rooms.

Fire alarm

If you hear the hotel alarm, please remain calm. The alarm will sound for 5 minutes.

**Close your bedroom door and take the fire escape to the lobby.
(Never use the elevator).**

duO

HÔTEL

Front Desk services

Our team is at your disposal 24h/7d.

You can reach reception via your tablet's phone option.

Voici nos services disponibles sur demande à la réception :

Conciergerie

Our reception team will be delighted to assist you with your concierge needs. Don't hesitate to ask us for :

- Restaurants recommandations
- Organization of sightseeing tours and ticket reservations.
- Taxis reservations
- Any other conciergerie requests

Luggage Storage

You can leave your belongings in the luggage room before your arrival and after your departure at no extra charge.

Our luggage room is located at reception. Please ask the receptionists.

Baby equipment

We have baby cots, bottle warmers, high-chairs and changing mats for your young children.

duO

HÔTEL

Electronic equipment

Reception can supply electrical adapters compatible with French plugs on request.

We also have Ethernet cables and a laptop available on request.

Private wellness services on request

For private wellness services, please contact our reception team. On request, we can organize the following services for you:

- Hairdresser
- Fitness coach
- Massages
- Babysitting

Persons with reduced mobility

It is possible to reserve a wheelchair for the day with an external partner. Please contact our team for more information.

duO

HÔTEL

Breakfast : Hours and Room Service

Start the day with a tasty Continental buffet breakfast served in our breakfast area on the ground floor for €25.

Service Hours

Service in the Breakfast room from 7am to 10.30am.

In Room Service Hours

Service in your room from 7.30am to 10.30am. Reservations to be made via the tablet the day before and at least 30 minutes before the desired time.

It is also possible to organize a takeaway breakfast. Please contact reception to book your takeaway breakfast.



Hot drinks and fresh juices
French pastries from a neighborhood bakery
Scrambled eggs
Fruits salad
Cereals (muesli or cornflakes)
Cheese and charcuterie
Yogourts

***For a complete menu, check the breakfast
ordering option on your tablet.
Buffet remains subject to availability.***

duO

HÔTEL

Transports and access to the Hotel

Transports

   Hôtel De Ville

      Châtelet

    Châtelet-les-Halles

Vélib station

Closest station located at 1, rue des archives.

Reference : 4103 Archives - Rivoli

Informations et réservations on the web site : www.velib-metropole.fr

Parkings nearby

- Saemes Hôtel De Ville – 6 Quai des Gesvres
- Parking Lobau – 4 rue de Lobau
- Zen Park – 17 rue du Temple

Private transfers from/to the Hôtel

Organise your private transfer from/to the Hotel with our partner company.

Book through www.duo-paris.com → Services → Private transfers
Or through your room tablet.

duO

HÔTEL

Neighborhood life and tourism in the Marais

To keep up with what's happening in the Marais district and find the best recommendations for activities, we invite you to visit lemaraismood.fr and lebonbon.fr.

Maps of the marais are available at the front desk.

Feel free to reach out to our team to book activities and visits in the area.

Museums nearby :

- Louvre museum
- Centre Pompidou
- Picasso museum
- European House of Photography
- Carnavalet – History of Paris
- Museum of Jewish Art and History

Monuments :

- Centre Pompidou
- Cathédrale Notre-Dame of Paris
- Place des Vosges
- Les Archives Nationales
- Tour Saint Jacques

Markets

Baudoyer market - Place Baudoyer 75004 Paris

Open each Wednesday from 10am to 8.30pm and Saturdays from 7am to 2.30pm

Covered market Enfants-Rouges - 39, rue de Bretagne 75003

Open every week from 8.30am to 10.30pm, except on Mondays

duO

HÔTEL

Check-out

Thank you for choosing the Hotel Duo and we hope you enjoyed your stay with us.

Check-out time is until 11am on the day of your departure.

You can then leave your luggage in our luggage room for the day.

Before leaving your room

- Please ensure you have collected all your items placed in the safe.
- Ensure you have all your belongings with you.
- Please drop your keys at the front desk before leaving.